

eChicago 2011

Democracy, diversity and the digital

8:30-5:00 on Friday April 22 and 8:30- 3:30 on Saturday April 23
UIC Student Center East, 750 S.Halsted (UIC Halsted on Blue Line El)
Streaming and tweets at <http://echicago.illinois.edu>

Chicago continues to be a major city in Illinois, in the US, and in the world, but things are changing. Industry—railroads, steel mills, packing houses and stockyards, candy factories and printing—was our foundation, but now Chicago is being transformed by the information revolution. Our annual symposium is an approach to promoting an inclusive, democratic approach to this revolution, especially inclusive of Chicago's new diversity, measured and reported by the US Census as:

White	36%
African American	31%
Latino	25%
Asian	6%
Other	2%

The two days mapped out here include hardware (the machines), software (applications), and wetware (us). We start with where we live, the city and the county (session 1). We consider Illinois's \$350 million investment from the Broadband Technology Opportunities Program (sessions 2 and 4, the Pipes and the People). We examine the eBook (session 3) We feature the critical professions of social work and librarianship in this environment (6, 8, and 9) including Chicago's unique CyberNavigators who help people learn and use the internet. We look closely at culture (sessions 10, 11, 12, 13, 14, focusing on music, youth on computers, local history, community media, and genealogy). In our formal and informal discussions we will cover all this and more, so please all here today, speak up!

Each session revolves around two questions:

1. How are Chicago and a few other related places changing into *informational* places? Is Chicago becoming more democratic as a result? More inclusive?
2. What will Chicago be like if we really embrace and take ownership of the information revolution?

The first question combines media reports, academic research, and policy making in public and private organizations. The second is about our collective imagination, all of us in all our diverse neighborhoods and organizations.

This is your gateway to eChicago. Welcome to eChicago 2011!

eChicago 2011

Friday, April 22			
8:30-9:00	Registration and coffee		
9-10:15	1 County and City: Greg Wass and Matthew Guilford Cardinal Room		
10:15-10:30	Break, online and offline chess begins		
10:30-11:45	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; text-align: center;"> <small>Cardinal Room</small> 2 Broadband: The Pipes </td> <td style="width: 50%; text-align: center;"> <small>Dearborn Room</small> 3 eBooks </td> </tr> </table>	<small>Cardinal Room</small> 2 Broadband: The Pipes	<small>Dearborn Room</small> 3 eBooks
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Saturday, April 23			
8:30-9:00	Registration and coffee		
9:00-10:15	10 Music: Art (Turk) Burton, David Kelly (Capital D), Paul Maloney Cardinal Room		
10:15-10:30	Break, online and offline chess begins		
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2:15-3:30	15 Developing Our Vision: Charles Benton, David Johnson, Alejandro Molina, Patricia O'Brien Cardinal Room		

eChicago 2011 innovations

Streaming and tweeting: Visit <http://echicago.illinois.edu> for the live stream of our sessions, and follow and tweet to #echicago2011 for the online discussion. We especially encourage tweets in Spanish and Mandarin because those languages are represented at the conference.

Chicago and the world play chess: From 10 to 2 each day, appropriate to spring break and to a conference about our communities and cultures, youth and others from Chicago's chess community will play and demonstrate online and offline chess. Watch or join in! Organized by Hector Hernandez, Chicago Public Library.

Social work CEUs: Social work licenses require continuing education courses for renewal. In partnership with the National Association of Social Workers Illinois Chapter, eChicago offers sessions 5 and 8 as continuing education for social workers. Sign up at registration.

Friday, April 22, 8:30-5:00

8:30-9:00 Coffee and registration, third floor of UIC Student Center East

9:00-10:15 Plenary in the Cardinal Room

Session 1 **County and City**

Technology leaders from the City and Cook County share their latest breakthroughs and current challenges in e-government and edemocracy, including Chicago's broadband adoption/public computing center programs.

Kate Williams, University of Illinois at Urbana Champaign, Opening

Joe Hoereth, University of Illinois at Chicago, Welcome

Greg Wass, Cook County

Matthew Guilford, City of Chicago

10:15-10:30 Break, chess begins

10:30-11:45 Breakout sessions

Session 2 **Broadband: The Pipes** in the Cardinal Room

Projects installing new high speed internet across Chicago and northern Illinois explains their approach, timeline, and expected results.

Herb Kuryliw, Northern Illinois University

Mike Smeltzer, University of Illinois at Urbana Champaign

Robin Woodsome, Illinois Century Network

Charles Wu, Convergence Technologies, Inc.

Connie Dillard-Myers, Urbana-Champaign Big Broadband (UC2B), chair

Session 3 **eBooks** in the Dearborn Room

This spring publisher HarperCollins announced to libraries that after 26 checkouts their ebooks would self-destruct. What!?! Hear the libraries' response and learn about the hardware and software and

the growing practice of online book sharing.

Brian Bell, Parkland College

Barbara Jones, American Library Association

Ed Remus, Chicago Public Library

Maria Hertel, University of Illinois at Urbana Champaign, chair

11:45-12:45 Lunch on your own in the first floor's East Café dining hall, or in the second floor's Inner Circle, which includes Burrito Bravo, Sbarro, Subway, and Wendy's.

12:45-2:00 breakout sessions

Session 4 **Broadband: The People** in the Cardinal Room

Several local projects to encourage and support the use of new high speed internet explain their approach and results so far.

Gina Baxter, Connected Living, Inc.

Jim Ciesla, Northern Illinois University

Karen Mossberger, University of Illinois at Chicago

Norma Sanders, Greater Auburn Gresham Development Corporation

Chris Hamb, Chrisp Media/Urbana-Champaign Big Broadband (UC2B), chair

Resource people: **Licia Knight**, One Economy Corporation

Jimmy Prude, Greater Auburn Gresham Development Corporation

Session 5 **Closing the social work digital divide: The case of the NASW Illinois Chapter and its membership** in the Dearborn Room

Technology has altered social work practice, offering new ways to perform services and obtain information. This workshop will provide a general overview of the challenges that technology pose to the profession. It will specifically discuss the case of the NASW Illinois Chapter and how its constituent membership adapted to the rapid changes in technology in the decimation of information from the association. The workshop will also provide a brief overview of the NASW and ASWB Standards for Technology as well as responsible uses of social media for social workers

Joel Rubin, National Association of Social Workers Illinois Chapter

Diana Stroud, University of Illinois at Urbana Champaign, chair

2:00-2:15 Break, chess ends

2:15-3:30 Breakout sessions

Session 6 **CyberNavigators and Librarianship** in the Cardinal Room

People using the computers in Chicago Public Library get help from CyberNavigators. Some of these CyberNavigators are also trained, professional librarians. What's the connected between their training at library schools and the new work they do? What's the future of both jobs?

Daylily Alvarez, Chicago Public Library

Mosi Kamau, Chicago Public Library

Phillip Spirito, Glen Ellyn Library

Frances Roehm, Skokie Public Library, chair

Resource person: **Roberto Pang**, Chicago Public Library

Session 7 **Technology/Revolution** in the Dearborn Room

This panel will explore the intersection of contemporary digital technologies with the theories and practices of radical politics. How has technology enabled recent discourses and struggles of resistance (from North Africa to Madison and Chicago)? What are the limits of technology in these cases? As productive processes are automated each year in Chicago and other (often formerly) industrial centers, will the declining demand for industrial labor gradually liberate humanity from work or merely continue to intensify widespread insecurity? How have community activists thought through the social and political implications of modern technology, including technology's relationship to the working class and the emancipatory project?

Abdul Alkalimat, University of Illinois at Urbana-Champaign

Patrick Lichty, Columbia College

Lucy Parker, School of the Art Institute

Bruce Parry, Coalition of Veteran Organizations

Ed Remus, Chicago Public Library, chair

3:30-3:45 Break

3:45-5:00 Breakout sessions

Session 8 **CyberNavigators and Social Work** in the Cardinal Room

People using the computers in Chicago Public Library get help from CyberNavigators. Some of these CyberNavigators are also trained as social workers. What's the connected between their training in social work and the new work they do? What's the future of both jobs?

Kera Kelly, Chicago Public Library

Anita Mechler, Union League Club and Chicago Public Library

Brandon Roberts, Chicago Public Library

Aldo Vazquez, Chicago Public Library

Brooke Bahnsen, Fremont Public Library, chair

Resource person: **Adrian Kok**, Dominican University

Session 9 **Students Connecting** in the Dearborn Room

In this panel graduate students, recently graduated, and those thinking of graduate education in community informatics, information science, library science, and social work will meet to discuss their interests. The purpose of this panel is to facilitate inter-institutional networking and collaboration building. There will also be audio-visual presentations of student work – find out how graduate students are using low-cost video production to change the way research and community engagement are conducted.

Tiffany Chow, University of Michigan, and

Noah Lenstra, University of Illinois at Urbana Champaign, co-chairs



Conference watering hole Little Joe's, 1041 W Taylor St, a third of a mile away; walk south on Halsted, cross Taylor Street and turn left (west) and it's one block past Morgan.

Saturday, April 23, 8:30-3:30

8:30-9 Coffee and registration, third floor of UIC Students Center East

9-10:15 Plenary in the Cardinal Room

Session 10 **Music**

Three leaders from Chicago's music world reflect on the relationship between their work and digital tools and connections: A hip-hop artist and label founder ... program director for one of the country's leading internet radio channels ... and the current chair of the 40-years-running school known as the Association for the Advancement of Creative Musicians

Abdul Alkalimat, University of Illinois at Urbana-Champaign, Opening
Art (Turk) Burton, Association for the Advancement of Creative Musicians
David Kelly (Capital D), All Natural
Paul Maloney, Accuradio.com

10:15-10:30 Break, chess begins

10:30-11:45 Breakout sessions

Session 11 **Youth Computing** in the Cardinal Room

An early community effort from MIT, Computer Clubhouses have multiplied worldwide, with four now in Chicago. More recently, Chicago Public Library opened YouMedia, and now plans to spread this across town. What do these centers do for kids and for communities? How? What's ahead?

Taylor Bayless, Chicago Public Library
Eddie Jones, Annie B. Jones Community Services, Inc.
Mike Strode, Westside Youth Technical Entrepreneur Center
Jefferey Sweeton, Howard Area Community Center
Isaac Baker X, Austin YMCA
Michelle Bourgeois, University of Illinois at Urbana Champaign, chair

Session 12 **Local History** in the Dearborn Room

Chicago has many communities. And these different communities have developed many important institutions to preserve and pass on memory of Chicago life. This panel focuses on community archives, or archives of community life, and how these archives have struggled and succeeded to use digital technology to enhance their community functions.

Sara Chapman, Media Burn Archive
Karen Kanemoto, Japanese American Service Committee
Noah Lenstra, University of Illinois at Urbana Champaign
Rebecca Sanders, Chicago Cultural Alliance
Kathleen Bethel, Northwestern University, chair
Resource person: **Frank Murray**, Aurora Public Library

11:45-12:45 Lunch on your own in the first floor's East Café dining hall

12:45-2:00 breakout sessions

Session 13 **Building Community Through Broadband Media** in the Cardinal Room

Computers and broadband technology present exciting opportunities and, at times, exhausting challenges for community-based media organizations in the digital age. The persistence of the digital divide has led many organizations to incorporate print, radio, and cable access television mediums with web-based offerings to serve their constituents information needs. Come learn how non-profit community media organizations in the Chicago area have embraced new technology to build community through broadband media.

Tiffany Bosley, CAN TV

Adriana Gallardo, Radio Arte

Toby Greenwalt, Skokie Public Library

Colin Rhinesmith, University of Illinois at Urbana Champaign, chair

Session 14 **Genealogy** in the Dearborn Room

According to Pew Research, 25% of Americans have conducted genealogical research online. In many cases, genealogical researchers come together in communities to share research strategies and support each other. This panel focuses on genealogy and technology -- with perspectives from librarians, genealogists and genealogical consultants.

Jeanne Larzalere Bloom, Chicago Genealogical Society

Tony Burroughs, independent genealogist and consultant

Cynthia Piech, Polish Genealogical Society of America

Grete Bever, Chicago Public Library, chair

2:00-2:15 Break, chess ends

2:15-3:30, Plenary in the Cardinal Room

Session 15 **Developing Our Vision**

Four distinct perspectives reflect on the conference. What might eChicago actually look like across Chicagoland, and what steps are needed to implement it?

Charles Benton, Benton Foundation

David Johnson, South Suburban Community College

Alejandro Luis Molina, Caja del Agua Studios

Patricia O'Brien, University of Illinois at Chicago

Kate Williams, University of Illinois at Urbana Champaign, chair

Thank you to our funders and partners

University of Illinois at Urbana-Champaign Graduate School of Library and Information Science, University of Illinois at Chicago Jane Addams School of Social Work, NASW Illinois, Chicago Public Library, UIC Daley Library, Benton Foundation, Partnership for a Connected Illinois, the Chicago Community Trust, University of Illinois at Chicago Institute for Policy and Civic Engagement, and the Institute of Museum and Library Services.

Presenters, panelists, and resource people

Abdul Alkalimat (Gerald McWorter) was born in Chicago's Cook County Hospital and first lived in the Cabrini projects. He was educated at Edward Jenner Elementary School, Marshall High School, the University of Illinois at Navy Pier, Roosevelt University, and the University of Chicago (PhD). He has worked as chairman of the Chicago Friends of SNCC (Students Non-violent Coordinating Committee), founder and chair of OBAC (Organization of Black American Culture), and founder of Timbuktoo Bookstore. He is the editor of several websites—Malcolm X: A Research Site, Cyberchurch, and eBlack Studies. He authored the Ford Foundation report on Information Technology and Black Studies (2006) and is recognized in Barber's Black Digital Elite. He edits the largest listserv in Black Studies, H-AFRO-AM. Currently he is Professor of Library and Information Science and African American Studies at the University of Illinois at Urbana Champaign. His latest book is "The African American Experience in Cyberspace: A Resource Guide to the Best Websites on Black Culture and History" (2003). (mcworter@illinois.edu)

Daylily Alvarez was born and raised on the Northwest side of Chicago, in the Logan Square community, where she is now a Cybernavigator at Logan Square Branch of the Chicago Public Library. She recently received her MLIS with a certificate in Community Informatics from the Graduate School of Library and Information Sciences at the University of Illinois at Urbana-Champaign. She also holds a BA in English from Northeastern Illinois University. Daylily completed two semesters of graduate research assistantship at the Andres Figueroa Cordero Library and Community Informatics Center, a subsidiary of the Juan Antonio Corretjer Puerto Rican Cultural Center in Humboldt Park. She enjoys and values the responsibility of civil servitude that public librarianship upholds. Daylily has recently applied to a 2nd BA program at UIC in Polish, a third language she picked up while growing up in Logan Square. She hopes to attain a PhD in Learning Science from UIC as well. In the meantime, she is easing her way into making "kicking it old school" a new pastime. (dalvarez@chipublib.org)

Brooke Bahnsen is a Youth Services Librarian at Fremont Public Library in Mundelein, IL. Brooke received her MLS degree from the University of Illinois at Urbana-Champaign where she worked closely with Dr. Kate Williams on a variety of community informatics research projects, specializing in map-making. While her current job deals mainly with young people, Brooke continues to foster her interest in community informatics by helping expose Spanish-speaking adults to technology. (brookebahnsen@gmail.com)

Gina Baxter has recently joined Connected Living as General Manager for Illinois where she brings a strong business perspective to the organization and the clients they serve. With over 25+ years in Executive Sales Management, Business Start-Up, Business Development, Operations Management, HR & Operational Consulting with a top-tier global consulting organization, she has accumulated the experience and expertise to assess, design, and execute local, regional and global sales, marketing, business development and operational projects required by clients. Her experience in the Eldercare industry was most recently earned as the Major Market Business Development & Marketing leader for the largest Senior Housing & Care Company in the United States. Serving in this role, her expertise was utilized to assist in the adoption of the Connected Living program to the Illinois-based senior communities within that organization. Her service to the community is exemplified by her Volunteer Leadership in the following organizations: American Cancer Society Board Member, Age Options (Suburban Cook County Agency on Aging) Advisory Council Member, State of Illinois Continuity of Care Association State Board member, Alzheimer's Memory Walk Planning Committee.

Taylor Bayless is a teen librarian and Program Manager at YOUmedia Chicago at the Harold Washington Library Center at the Chicago Public Library. Taylor has a BFA in Cinema Studies from New York University and an MSI in Library and Information Services from the School of Information at University of Michigan. (tbayless@chipublib.org)

After 4 years at Southern Illinois University in law enforcement and security management, **Brian Bell** worked in the private security field with a specialization in information technology. He is now project coordinator and part time faculty at Parkland Community College, Champaign, IL, specializing in computer literacy as coordinator of an Illinois Department of Commerce Digital Divide grant. He operates Parkland's Illinois WorkNet Center for service to the unemployed and teaches multiple sections in the Computer Science and Information Technology Department. Brian also worked at Don Moyers Boys and Girls Club developing and teaching, Crossroads Community Church developing computer curriculum at the middle school level, and Urban League of Champaign- Urbana where he set up and coordinated a community technology center. Currently Brian has been tirelessly devoted to establishing public computing centers in vulnerable locations throughout the Champaign Urbana community. This is accomplished by the donation of computers obtained from local and national corporations, refurbished then redistributed throughout the community. Brian believes access to technology is the first step in bridging the digital divide

Since 1981 **Charles Benton** has served as Chairman of the Benton Foundation. Its mission is to articulate a public interest vision for the digital age and to demonstrate the value of communications by solving social problems. Among its current program priorities are projects on Universal Broadband/Universal Service, Community Media/Community Development, and Digital Media Access/Inclusion. Charles Benton has also had a long career in the media education and entertainment businesses as President or Chairman of Encyclopaedia Britannica Education Corporation, Films Incorporated, Public Media Inc., Lionheart Television International, and Home Vision Entertainment. In 1978, President Carter appointed him as Chairman of the National Commission on Libraries and Information Science and as Chairman of the first White House Conference on Library and Information Services, held in November of 1979. In 1997, President Clinton appointed him as a member of the Presidential Advisory Committee on the Public Interest Obligations of Digital Television Broadcasters. Throughout his career, Mr. Benton has been an active board member and advisor for organizations in the arts, education and communications. Currently these include service as

Chairman of the Partnership for a Connected Illinois and as a Board member of the Educational Development Center in Boston and the Field Museum of Natural History in Chicago. A graduate of Yale University, Mr. Benton did post graduate work at Northwestern University and the National College of Education and taught 5th grade at the Washington Elementary School in Evanston, Illinois. He is married to Marjorie Craig Benton and they have two children and five grandchildren.

Kathleen Bethel is the African American Studies Librarian at Northwestern University Library. A Dominican University M.A.L.S. graduate, Kathleen attended Elmhurst College for undergraduate work in Political Science and Northwestern University for graduate study in African History. She has worked at Chicago's Johnson Publishing Company Library, the Newberry Library, and the Maywood and Wilmette Public Libraries. Currently serving on the Council, the governing body of the American Library Association, Kathleen is a member of the African American Studies Librarianship Section of the Association of College and Research Libraries. She is also a member of the Steering Committee of the Black Metropolis Research Consortium; the Dominican Alumni Council; the Association for the Study of African American Life and History, Inc.; the Caribbean Studies Association; the Toni Morrison Society; and, several groups supporting Black research collections. She serves on the advisory boards for the Project on the History of Black Writing and the Journal of Pan African Studies. Ms. Bethel was a trustee of Chicago's DuSable Museum of African American History, Inc., 1993-2007. She has written biographical entries, book reviews, reports, and bibliographies on a variety of topics in Black Studies. Her treatise, "Afrocentricity and the Arrangement of Knowledge," was published in *Afrocentricity and the Academy: Essays on Theory and Practice*, edited by James L. Conyers (Jefferson, NC: McFarland, 2003). She received the 2004 DEMCO/BCALA Award for Excellence in Librarianship and the 2003 Irma Kingsley Johnson Distinguished Service Award from the Chicago Friends of the Amistad Research Center (Tulane University). (kbethel@northwestern.edu)

Greta Bever has served as the Assistant Commissioner for Central Library Services of the Chicago Public Library since 2003. She began her professional career at the Chicago Public Library as a Children's Librarian

25 years ago. An avid amateur genealogist, her article "Tombs among the Tomes" for American Libraries suggests ways for libraries to increase online access to genealogy and local history. (gbever@chipublib.org)

Jeanne Larzalere Bloom, CG(SM) is a full-time professional researcher specializing in Chicago and Cook County research, problem solving, and multi-generational family histories. She conducts research projects for government agencies, attorneys, authors, newspapers, heir-search firms, professional genealogists, family researchers. Her clients are international and include Australia, Canada, England, France, Ireland, Norway, South Korea, Spain, Sweden, and Switzerland. On behalf of the Department of the Army and the Department of the Air Force, Jeanne searches and identifies family members of unaccounted for servicemen from World War II, the Korean War, and the Vietnam War. Jeanne writes articles for scholarly journals and society publications and is a frequent lecturer at conferences, workshops, and institutes. She served as the editor of a book and a newsletter. Jeanne holds a Bachelor of Arts [History] from the University of Illinois at Chicago and a second-year certificate from the University of Chicago's publishing program. She is a trustee and Treasurer of the Board for Certification of Genealogists. CG, Certified Genealogist is a service mark of the Board for Certification of Genealogists, used under license by board-certified associates after periodic competency evaluations. The board name is registered USP&TO. (jl-bloom@mindspring.com)

Tiffany Bosley is the Nonprofit Services Manager at Chicago Access Network Television (CAN TV) where she is responsible for helping hundreds of local nonprofits disseminate important information to Chicago's one million cable viewers. She is currently managing a digital arts project that instructs nonprofits on how to create and share media through the web. Prior to joining CAN TV, Ms. Bosley worked as a Research Assistant for the Chapin Hall Center for Children and completed internships with Women Employed, Pilsen-Little Village Community Mental Health Center, and Family Support America. She holds a B.A. in Journalism from Northern Illinois University and a M.S.W. from the University of Chicago.

Michelle Bourgeois is a graduate student of Library and Information Science at the University of Illinois at Urbana-Champaign. She is pursuing a certificate in Community Informatics and is focusing on Youth and Young Adult Services. Before attending graduate school, Michelle worked as a Library Associate at the Palatine Public Library. She is currently a Graduate Assistant at the GSLIS technology Help Desk and the Instructional Technology & Design Office.

Art T. Burton has a distinguished career in education and the arts. He received bachelor and masters degrees in cultural and ethnic studies at Governors State University (GSU), where he served as student assistant dean. Additionally, he was selected as a recipient of "Who's Who Among Students in American Colleges and Universities," and traveled to Brazil with GSU's award-winning Jazz Band as their percussionist. Burton was Recruitment and Admissions Counselor at the University of Illinois, Chicago, and Coordinator of Minority Affairs and Admissions Counselor at Illinois Benedictine College. He taught ethnic and cultural studies at Prairie State College, South Suburban College, and Governors State University. Burton spent ten years at Loyola University as Assistant Dean of Students and Director of African American Student Affairs. Burton was the Director of Student Development/Minority Affairs at Columbia College in Chicago for seven years. He is currently a professor of History at South Suburban College in South Holland, IL. He is a recipient of the "Living Black History" Award. In 1983 and 1990 he was selected as an "Outstanding Young Man of America" in recognition of professional achievement, superior leadership ability, and service to the community. As author of *Black, Red and Deadly*, "Turk" Burton he has been interviewed by radio and television hosts and was featured in the November 1994 issue of *Emerge* magazine. His book is being considered for a feature film on African-Americans in the West. Initiated by Burton, the major character in the book, Bass Reeves, Deputy U.S. Marshall, was inducted into the National Cowboy Hall of Fame in Oklahoma City. A member of the Chicago based Association for the Advancement of Creative Musicians (A.A.C.M.) since 1973, Burton has shared musical experiences with Dizzy Gillespie, Muhal Richard Abrams, Chico Freeman, Amina Claudine Myers, Lester Bowie, Henry Threadgill, and Elvin Jones. In 1996, Art played percussion on saxophonist Vandy Harris' recording PURE FIRE. In 1998, he played percussion on

a critically received recording by noted Chicago saxophonist Ari Brown titled VENUS for the Delmark label. Art was elected Chairman of the Association for the A.A.C.M. for the year of 2011. He has played the bongo and conga drums professionally for over 30 years.

Tony Burroughs is an internationally known genealogist, author, lecturer and former adjunct professor who taught genealogy at Chicago State University for fifteen years. His *Black Roots: A Beginners Guide to Tracing the African American Family Tree* was number one on Essence Magazine's Best Seller List and is now in its fourth printing. He has been widely quoted in national and international media and has been a guest expert on CBS, PBS, BBC and Discovery Channel television programs. He is also a former computer consultant who served on the board of Gentech, an organization that combined genealogy with technology. (tony@tonyburroughs.com, <http://www.tonyburroughs.com/>)

Sara Chapman is Executive Director of the Media Burn Independent Video Archive. At the University of Chicago, she became interested in the potential of video and television to illuminate everyday lives and realities. She began collecting oral histories and unearthing archival videos and ultimately wrote the only existing record of Chicago's 1970s radical video collectives. This interest in Chicago's early video history led her to the only existing collection of these materials, held by the then-forming Media Burn Archive. Over the last seven years, she has been central to Media Burn's growth, helping Media Burn develop into an internationally recognized non-profit organization with a bright future. She manages the preservation of the collection and a devoted crew of interns and volunteers, implements fundraising campaigns and grant proposals, and works closely with the researchers, educators, students, and filmmakers who use the archive on a daily basis. She speaks (info@mediaburn.org)

James R. Ciesla, Ph.D., a health economist, is a member of the faculty in the Public Health and Health Education Programs at Northern Illinois University. His research involves evaluating the outcomes of treatment and services for people in disadvantaged populations. He currently serves as an independent evaluator of the Connected Living "Getting Illinois Low

Income Seniors and People with Disabilities Online" project funded by the National Telecommunications and Information Administration (NTIA) Broadband Technology Opportunity Program (BTOP), which is a Sustainable Broadband Adoption (SBA) demonstration project.

Connie Dillard-Myers is the eighth child of eleven born to Mr. and Mrs. Fred Douglas Dillard. Born in St. Louis Missouri and raised in East St. Louis, Illinois, she moved to Urbana, Illinois in 1974, where she attended Urbana High School, graduating in 1975. She is married to Benjamin G. Myers. She worked at the University of Illinois Library for 30 years, where she held several library positions, both technical and managerial; the last being a Senior Library Specialist in the Content Access Management Department. Information management and technology has been the focus of her career and educational goals. She attended Parkland College in Champaign, Illinois where she majored in Computer Information Systems and graduated with an Associate of Applied Science degree. She also received a Bachelor of Science Degree in Business Administration, Management Information Systems from the University of Illinois, Urbana-Champaign's College of Business and a Master of Science Degree from the School of Technology in Training and Development and Certification in Work Performance Improvement from Eastern Illinois University. She currently works at CMT Ventures, Inc. as a information management specialist and accounting assistant. She currently volunteers for the Urbana-Champaign Big Broadband (UC2B) project and is a voting member of the Technical Committee. She also participated in the Community Computer Committee and eBlackCU which advocates for the Underserved Community Fiber to the Home project, for the UC2B targeted area to bridge the digital divide. Connie is an avid reader and has always had a vested interest in books, libraries and information technology. She is also a Champaign County Master Gardener and volunteer. She also supports the Urbana-Champaign chapter of Habitat for Humanity. She was a 2010 recipient of A Difference Maker award from eBlackCU. In 2010, she was featured in Eastern Illinois University's School of Continuing Education ad campaign in The News Gazette, Concierge Advantage and in online advertisements. She is a member of Salem Baptist Church of Champaign, where she has volunteered as an

information technology specialist, web administrator and graphic designer.

Adriana Gallardo is the Director of Youth Media at Radio Arte WRTE 90.5 FM Chicago, where she oversees the journalism and new media training of youth ages 14-24. Prior to joining the staff at Radio Arte, she worked as a post-secondary counselor for the Chicago Public School system and spent two years at Chicago Public Radio, WBEZ, as an assistant producer for the daily public affairs show, "Worldview". She serves as Senior Editor for the online Latino arts and entertainment magazine Remezcla.com in Chicago and is a frequent contributor to Extra Community Newspaper and other local publications. In 2010, she received the Gold Award from the National Association of Hispanic Publications for a print story in the Outstanding Hispanic Success Story (above 30,000 circulation) category. In 2011, Latina Magazine named her among The Future 15 Latinas to follow for her work in youth media. She received her degree in Journalism from Loyola University Chicago and is graduate of Radio Arte's media training program.

Matthew Guilford is Assistant Commissioner for Digital Excellence and Innovation at the City of Chicago's Department of Innovation and Technology. Guilford leads the City's technology access efforts, which have from a \$250,000 project to a \$25 million cross-sector Digital Excellence Initiative addressing infrastructure, adoption and applications. He coordinates government-wide investments and policy changes to deploy globally-competitive wireless and fiber optic networks. He works with community-based organizations to drive technology use in digitally-underserved neighborhoods. He builds collaborations with academic researchers and technology firms to harness the power of broadband to transform critical areas of urban life such as healthcare, energy, education and security. As the City's principal advisor on Internet policy, Guilford also leads Chicago's work to shape federal policy, including the National Broadband Plan. His efforts earned the City the 2011 Excellence in Public / Private Partnerships Award from the United States Conference of Mayors. Guilford is a member of the British Council's Transatlantic Network 2020, a group of 150 young leaders devoted to strengthening ties between North America and Europe. Guilford holds a Bachelor's degree in behavioral neuroscience and in history from the University of

Pennsylvania. He lives in Chicago's Logan Square neighborhood.

Toby Greenwalt is the Virtual Services Coordinator for Skokie Public Library, where he develops new ways for the library to engage with its digital users and to craft a more human digital presence. He was named a Mover and Shaker by Library Journal in 2009 for his efforts to develop a set of mobile-friendly tools for library patrons. He blogs infrequently at theanalogdivide.com and tweets all too often as @theanalogdivide.

Joining MyWay Village in 2007, **Anna Hall**, Training & Operations Director, BTOP, has had multiple levels of responsibility to include onsite ambassador recruitment and management, partner/contractor management, curriculum planning, product development initiatives, sales, training, community staff training program to include creation of Ambassador Training Manual, identifying and building strategic partnerships within senior care industry; creation of evaluation mechanisms to gather feedback from constituents, members, families and client communities, and finally, developing and delivering outreach presentations. In addition, Ms. Hall has developed the MyWay Village Dementia Care product line, writing the collateral and training the ambassadors. Today, in addition to her work for the Boston BTOP program, she has Training & Operations Management responsibilities for 9 separate Northern Illinois Affordable Housing locations. Mosi Kamau was born in Chicago and raised in a military family which cultivated a passion for travel, meeting new people and learning about different cultures. He was an Associate Professor of Art at Saint Paul's College and has taught at the Philadelphia School of the Arts and Johnson C. Smith University. He holds a B.F.A. from the University of Minnesota where he won an International Exchange Scholarship to the University of Ife in Nigeria. After earning his M.F.A. from Florida State University he was awarded a grant from the National Endowment for the Arts. He is currently a CyberNavigator with the Chicago Public Library servicing the Woodson Regional Library. He is also finishing his second semester in Dominican University's Graduate School of Library and Information Science program, seeking certification in archival science. (mkamau@chipublib.org)

Chris Hamb, originally a Chicago native, has lived in Champaign-Urbana for the last thirteen years. During

that time he has had many roles, including college student, graduate student, University of Illinois Faculty and most recently small business owner. Mr. Hamb currently serves on several boards and committees in his local community (Champaign County NAACP Executive Board, CUperStar Steering Committee, Canaan Men's SAFEHouse Steering Committee, Champaign County Black Chamber of Commerce Executive Board, Salem Cyber Church Committee and the UC2B Technical Committee). Mr. Hamb is an active member of Canaan Baptist Church where he serves as the Web Ministry Chair. Christopher is a mentor with the Talks Mentoring and the One-to-One Mentoring programs. In 2009 he was named one of United Way's Emerging Community Leaders. When Christopher is not volunteering he runs and operates Chrisp Media, LLC, a web consulting business he founded. Chrisp Media, LLC specializes in bringing non-for-profits and small businesses online. (chris.hamb@gmail.com)

Hector R. Hernandez was born in General Treviño, Nuevo León, Mexico. His family settled in Chicago's Bridgeport neighborhood when he was 12. Hernandez earned a Bachelor's degree from UIC and two Master's Degrees from the University of Illinois at Champaign-Urbana. One degree is from the Graduate School of Library and Information Science and the other from the Department of Spanish, Italian and Portuguese. He is currently the Branch Manager of the Chicago Public Library's Rudy Lozano Branch. His entire professional career has been dedicated to serving the library and information needs of Chicago's Hispanic communities. He has worked in the Logan Square, Back of the Yards and Pilsen neighborhoods and was also the Chicago Public Library's Director of Spanish Information Services, and later, Hispanic Services Coordinator. Some of his library's programs have received national recognition. Honors received by Hernandez include: REFORMA-National Association to Promote Library Services to the Spanish-Speaking-Librarian of the Year and the "Pride of Pilsen" award by the Pilsen Together Chamber of Commerce. (hernande@chipublib.org)

Maria Hertel works at Illinois State University's Milner Library as a Learning Resource Center Assistant. Previously, she was the Youth Services Librarian at the Weyauwega Public Library in Wisconsin. Maria holds a degree in Music with a Library Science minor from the University of Wisconsin - Eau Claire and is currently pursuing a Master's Degree in Library Science from the

University of Illinois at Urbana-Champaign, with a focus on youth services. (mariahertel@gmail.com)

Joseph Hoereth is Director of the Institute for Policy and Civic Engagement (IPCE). IPCE creates opportunities for scholars, concerned citizens, students, and government to participate in public discourse and educational programs on current policy issues and social trends. Its core research focuses on the use of technology to enhance civic engagement. Hoereth holds a B.A. in economics from the University of California at Berkeley, a Masters, and a Ph.D. in urban planning from Rutgers University. (jhoereth@uic.edu)

David N. Johnson believes one should be locally involved with an international perspective. We live in a world that is interconnected economically, politically, socially and culturally. The internet is an example of this and a vehicle for these linkages. David N. Johnson's professional career and experience spans 35 years in the academic, private and public sectors. Since 1972, he has taught African History, African American History, Sociology and Urban Studies at South Suburban College in South Holland, Illinois. He is the former Chairman of the Department of Social and Behavioral Sciences. He was elected to the West Harvey-Dixmoor Board of Education in 1979 and 1981. In 1983 he was elected Mayor of Harvey, Illinois where he served from 1983 to 1995. He was Harvey's first African American Mayor. During this time he served as the President of the Illinois Chapter of Black Mayors and First Vice President of the National Conference of Black Mayors (NCBM). He is proud of the opportunities created for African Americans and the city's growing Hispanic population to participate in all aspects of the local government. Presently, he is an associate with the PEOPLE Program, an institute affiliated with the Black United Fund of Illinois (BUFI) that fosters international exchanges, dialogue with the public, elected officials, journalists and community based organizations around local, national, international problems and solutions. In addition, he is the chairman of the board of the South Suburban Museum of African American History (SSMAAH), a proposed museum that will serve the southern suburbs of Chicago. He the president of David Johnson and Associates, Incorporated: a planning and municipal consulting firm. He attended thee McKinley elementary school, Thornton High School, South Suburban College, Howard University and Rutgers

University. Additionally, he holds a certificate in Zoning and Planning from Governors State University. His family has resided in Harvey since the early days of the twentieth century. He and his wife Bonnye reside in Crete, Illinois. (mwalimu147@msn.com)

Barbara Jones brings to eChicago more than 25 years of active engagement on intellectual freedom issues. She is the director of the American Library Association's Office of Intellectual Freedom and currently serves as treasurer of the Freedom to Read Foundation. She served on the FAIFE (Freedom of Access to Information and Freedom of Expression) IFLA Standing Committee, serving as Secretary to FAIFE from 2007-2009. She was a member of the ALA Intellectual Freedom Committee (1990-1994, 2001-2003) and currently serves on the IFC Privacy Subcommittee. In 2004-05 (and 1986-87) she served as Chair of the Intellectual Freedom Round Table. She is currently an ACRL Legislative Advocate and has also served on state Intellectual Freedom Committees in Iowa and Minnesota. As a FAIFE trainer and expert advisor, Barbara has developed curricula and training programs, and conducted workshops internationally. In 2009, she published "Intellectual Freedom in Academic Libraries" with ALA Editions. Earlier writing includes "Libraries, Access, and Intellectual Freedom: Developing Policies for Public and Academic Libraries" (ALA Editions, 1999) and a number of articles and chapters, including "Libel Tourism: What Librarians Need to Know," for American Libraries (2009-2010). Jones received the Robert B. Downs Intellectual Freedom Award from the University of Illinois Graduate School of Library and Information Science in 2008. She was named to the Freedom to Read Foundation Honor Roll at their 30th anniversary gala in 1999. From 2003-2009 she was the Caleb T. Winchester University Librarian and Deans' Council Member at Wesleyan University in Middletown, Conn. She held previous library directorships at Union College, the University of Northern Iowa, and the Fashion Institute of Technology (SUNY), as well as administrative positions at the University of Illinois (Urbana-Champaign), Minnesota Historical Society, New York University and Teachers College Library, Columbia University. She earned a Ph.D. in U.S. Legal History from the University of Minnesota/Twin Cities, an M.A. in History, Archival Management, and Historical Editing from New York University; an M.L.S. from the Columbia University School of Library Service;

an M.A.T. in English from Northwestern University; and, a B.A. in English from University of Illinois at Urbana-Champaign. She is a member of Phi Beta Kappa. (bjones@ala.org)

Karen Kanemoto is Manager of the Japanese American Service Committee (JASC) Legacy Center, a position she assumed in 2007 when founding Archivist Debbie Mieko Burns stepped back from day-to-day involvement in the organization. Karen was born and raised in Chicago, and has worked at the JASC since 1999. In 1940, fewer than 500 people of Japanese descent lived in Chicago. By the end of the decade, there were more than 20,000. In 1946, in the midst of that population explosion, the JASC was founded. The JASC is a not-for-profit, community-based organization that was first known as the Chicago Resettlers Committee. Its original purpose was to assist the approximately 20,000 persons of Japanese descent who had come to live in Chicago after having been forced out of their homes at the start of World War II and held in government internment camps. Today, more than 60 years later, the JASC continues to provide social services to the multicultural community of the greater Chicago area. In addition, it works to preserve and raise awareness of Japanese American culture and heritage, in part through its community archive and library, the JASC Legacy Center. Established in 1999, the JASC Legacy Center collects, preserves, and makes historical resources from the Japanese American community in the metropolitan Chicago area available for research and reference purposes. It seeks to maintain and promote community heritage and common understanding of the Japanese American experience as an integral part of American history. The Legacy Center also serves as a repository for manuscript collections and artifacts that are largely donated by community members, offering a view of Chicago's Japanese Americans from their own perspective. These collections span a period roughly from the 1920s through the present, chronicling everyday life before World War II, during the evacuation and internment years, and through and beyond the postwar resettlement period. (legacy@jasc-chicago.org)

David Kelly, aka cap D, is an attorney representing sports and entertainment clients such as the Chicago Bulls, Chicago White Sox, Oakland A's and Golden State Warriors; a hip-hop artist who has been interviewed on

CNN, and profiled on MSNBC.com and in the New York Times and TIME magazine; co-owner of All Natural, Inc. recording company; Vice Chairman and board member of the Inner-city Muslim Action Network, a not-for-profit organization; and a devoted husband and father of two (soon to be three, God-willing). His most recent album, PolyMath, is now available on iTunes and amazon.com.

Kera Kelly is a Graduate student at the Illinois Institute of Technology pursuing a Master's Degree in Public Administration. With an undergraduate degree from Western Illinois University in African American studies, her ultimate goal is to open a history museum. In her spare time Kera enjoys family, music, and creative endeavors. As a cyberventurer Kera enjoys assisting patrons and listening to the stories that they share.

Licia Knight serves as the Midwest Community Impact Officer for the One Economy Corporation, a global nonprofit organization that leverages the power of technology and connects underserved communities around the world to vital information that will improve their lives. This includes community outreach and development activities such as broadband access, multimedia properties, and youth services. In partnership with the Broadband Opportunity Coalition (BBOC), a historic alliance of civil rights organizations such as the National Urban League, NAACP, National Council of LaRaza, Asian American Justice Center, League of Latin American Citizens, the Minority Media and Telecommunications Council, the Joint Center of Political & Economy Studies, and One Economy Corporation this broadband technology opportunity program grant brings \$1.6 M in the state of Illinois over the next 24 months. The community impact includes eight neighborhoods in the Chicago area as far north as Uptown and as far south as the Roseland communities. One Economy will implement 14 projects in Mercy Housing Lakefront providing internet access to 1477 affordable housing units. This opportunity will hire 12 Community Technology Associates to manage the wireless network, enhance community portals and train 2600 residents. Nine Digital Connector programs have begun equipping 45 youth to train 2700 community residents. Licia will managed the relationships of the direct service providers and infuse technology integration into the housing developments ensuring every person served can maximize the power of technology to improve the quality of their lives and

enter the economic mainstream. Licia has served on several school boards and community councils in the Chicago area and southern suburbs. She holds a B.S. degree in Business Administration and Information Science. She is currently seeking a graduate degree at the University of Illinois, Urbana-Champaign from the Graduate School of Library and Information Science, concentrating in Community Informatics.

Adrian Kok is a tenured Associate Professor from the Graduate School of Social Work, Dominican University in River Forest, Illinois. His research is focused on community informatics, the use of technology by older adults, and the effects of infusing the curriculum with gerontology. Dr. Adrian Kok was awarded a grant by John A. Hartford Foundation and the Social Work Leadership Institute to implement a rotation model of internship for social work students. He is currently developing a Graduate Certificate program in Aging Care and has been appointed by the GeroEd Center of Council of Social Work Education as a mentor to assist with infusion of gerontology in social work programs. He has been involved in numerous evaluation research projects and is an evaluator of the BTOP grant application from Illinois. In 2010, he was recognized for his effectiveness as a classroom instructor and was awarded "Teacher of the Year" by Dominican University. His current research focuses on the infrastructure available in older adult communities that promote information literacy. (ajkok@dom.edu)

Herb Kuryliw, Network and Technology Architect, is responsible for the implementation of high speed networks used for research advancement, administrative resources, and academic initiatives. Currently involved in the design of an advanced regional research network in Northern Illinois named NIUNet that includes the design for a state-of-art computational grid computer. Responsibilities include the development of strategic partnerships with local governments, research facilities and private companies to share the costs of network infrastructures and promote the design of advanced networks in the Northern Illinois region. Mr. Kuryliw recently worked with the State of Illinois in developing a plan for the Illinois Broadband Opportunities Partnership (IBOP). He was the program manager for a \$68.5 grant to install over 700 miles of fiber in the Northwest Region of Illinois using Northern Illinois University as the technical and fiscal manager of the grant. Recently he

was the program manager and writer for a successful \$15M grant request for a 130 mile fiber optic network for the DeKalb Advancement of Technology Authority in DeKalb County. Herb wrote the technical specifications for the successful \$22M Illinois Rural HealthNet grant that will provide a high speed fiber optic network for the State of Illinois and over 140 healthcare units in Illinois. Mr. Kuryliw's background has twenty-seven years of technical, managerial and administrative experience in communication networks. He designed the first regional fiber optic network using dense wave division multiplexing over 175 miles of fiber. He designed and installed the first routed backbone for Northern Illinois University and expanded it to support over 12,000 concurrent users with a multi-gigabit backbone. His background includes knowledge of the Nortel SL-100 and the implementation of distance learning and video conferencing using the H.320 protocols. He also participated in the development and testing of ADSL products that are used to deliver broadband services throughout the campus. He represents Northern Illinois University on the Governors Broadband Deployment Council, The Illinois Municipal Broadband Communications Association as Secretary of the Board of Directors, The Illinois Century Network Advanced Engineering Taskforce, and The Northern Illinois Technology Triangle Technical Committee. Herb's educational background includes an Associate's Degree in Applied Sciences from McHenry County College and Bachelor of Liberal Arts and Sciences in Computer Science at Northern Illinois University.

Noah Lenstra, PhD student, Graduate School of Library and Information Science, University of Illinois, is interested in community informatics and cultural heritage, or local historical communities using digital technologies to enhance, preserve and share community memory. He is especially interested in the role of public libraries, archives and genealogists in digital community memory. He is also interested in the preservation of memory of Afro-descendent communities in the digital age.

Patrick Lichty (b.1962) is a technologically-based conceptual artist, writer, independent curator, animator for the activist group, The Yes Men, and Executive Editor of Intelligent Agent Magazine. He began showing technological media art in 1989, and deals with works and writing that explore the social

relations between us and media. Venues in which Lichty has been involved with solo and collaborative works include the Whitney & Turin Biennials, Maribor Triennial, Performa Performance Biennial, Ars Electronica, and the International Symposium on the Electronic Arts (ISEA). His essays on art and resistance include "Grasping at Bits", "Manufacturing Dissent", and "Art in the Age of DataFlow". He is an Assistant Professor of Media Theory at Columbia College Chicago. (plichty@colum.edu)

Since 2001, **Paul Maloney** has served as Vice President of Music Programming for the Webby Award-winning AccuRadio, among the industry's most listened-to multi-channel, customizable Internet radio services (and for Slipstream Radio, AccuRadio's "white label" programming service for third-party publishers). Concurrently, he has served as editor of RAIN: Radio And Internet Newsletter, the Internet radio industry's leading source for news and advocacy. After graduating from the University of Illinois at Urbana-Champaign with a bachelor's in Broadcast Journalism, he began a career in music radio programming in various markets in the Midwest before returning to Chicago in 2000.

Anita Mechler is a Librarian and Archivist for the Union League Club of Chicago and Cybernavigator for Chicago Public Library's Humboldt Park branch. She is a 2008 alum of the GSLIS program at University of Illinois at Urbana-Champaign. Most recently, she visited Japan for a month-long cultural and vocational exchange through the help of the Rotary International Foundation. During her stay, she visited the National Diet Library, Meguro City Public Library, and Meiji University Library, Archives and Museum. amechler@chipublib.org

Alejandro Luis Molina is a Technologist and Principal at Caja del Agua Studios, a consultancy specializing in technology and educational integration. He is active in the Puerto Rican community known as Paseo Boricua. He also serves as Secretary of the Board of Directors of the Puerto Rican Cultural Center in Chicago, Illinois, where he chairs the technology committee, which oversees the technology integration of of its AIDS program, day care and youth centers and wellness and Community Informatics projects. He is past co-chair of the Steering Committee for the Humboldt Park Smart Communities Project, which was created to encourage broadband adoption in the wake of the City of

Chicago's Digital Excellence Initiative. As well, he serves as Vice-President of the Board of Directors of Youth Connections Charter School (YCCS), a CPS Charter school with 21 campuses and 3500 students throughout Chicago. In this capacity, he serves as Chair of the Technology and Compliance Committees, as well as an advocate of open-source and Web 2.0 solutions for both the Youth Connections Charter School (YCCS) and Alternative Schools Network (ASN) schools and in the Greater Humboldt Park Area. (alejandroman@mac.com)

Karen Mossberger is Professor of Public Administration at the University of Illinois at Chicago. Recently, she conducted a study of technology use in the 77 community areas across Chicago with colleagues from the University of Iowa. She will be evaluating Chicago's Smart Communities program, which received federal funding to address the digital divide in several Chicago neighborhoods. Other current projects include an investigation of information and civic engagement opportunities on local government websites in Illinois and the U.S. Her co-authored work on e-government and on information technology policy has appeared in a number of public administration and urban affairs journals, and won the best paper award for the Public Policy Section of the American Political Science Association in 2005. Books on information technology and inequality include *Digital Citizenship: The Internet, Society and Participation* (MIT Press, 2008 with Caroline Tolbert and Ramona McNeal) and *Virtual Inequality: Beyond the Digital Divide* (Georgetown University Press, 2003, with Caroline Tolbert and Mary Stansbury). (mossberg@uic.edu)

Frank Murray recently graduated from Dominican University's Master of Library and Information Science program in January 2010. His professional experience includes internships at the Chicago History Museum and National Archives in Chicago as well as a circulation and reference assistant at the Evergreen Park Public Library. Frank currently is a reference librarian at the Aurora Public Library and serves as project manager for Evergreen Park Library's local history organization and digitization project.

Patricia O'Brien is an Associate Professor at the University of Illinois at Chicago, Jane Addams College of Social Work teaching a variety of practice courses and qualitative research methods. She developed a

blended/on-line course for the Human Behavior and the Social Environment. Her practice background is ten years of work with battered women and their children; her scholarship focuses on the complex factors that relate to women's criminal behaviors and the pathways of reentry after incarceration. (pob@uic.edu)

Roberto Pang graduated from The Ohio State University with a BS in Mechanical Engineering. He started his professional career with a Chicago nonprofit, Midtown Educational Foundation, as their Technology Director. At Midtown he oversaw the integration of computers and technology into their afterschool programs for Chicago's inner city kids. He also oversaw the adaptation and deployment of IT into the administrative operations. In 2001 Roberto cofounded an IT consulting and database development company. Roberto's role was on sales and project management, determining clients' requirements for databases. Clients included UIC College of Medicine, University of California San Diego School of Medicine, and the University of Minnesota Duluth School of Medicine. Roberto joined Chicago Public Library in early 2008 as the CyberNavigator Program Manager where he oversees the day to day operations of the program. Roberto is an awesome soccer player and all around good guy. (rpang@chipublib.org)

Lucy Parker is a practicing artist and critical theorist currently living in Chicago. She is completing her MA in Visual and Critical Studies at the School of the Art Institute. Prior to this she completed her BFA at Goldsmiths' College, University of London. (lcp.peep3000@gmail.com)

Bruce Parry is a long-time activist and academic residing in Chicago. He attended the United States Military Academy at West Point for his undergraduate and received his Masters and Ph.D. In Economics from The American University in Washington, DC. Retired now, he taught at the University of Baltimore and has been an economic consultant to unions and community-based organizations. He has been involved in the veterans movement for 30 years and currently chairs the Coalition of Veterans Organizations (CVO). (BruceParry@gmail.com)

Cynthia Piech is on the board and website committee of the Polish Genealogical Society of America. She has been doing Polish genealogical research for 13 years.

She is also a member of the National Genealogical Society (NGS) and the Association of Professional Genealogists (APG). She has visited Poland several times, both to visit family as well as to research in Polish archives. A CPA by profession, she recently retired from the U.S. Treasury Department.

Jimmy Prude is a native Chicagoan, who attended Howard University, where he earned his BBA in Business/Computer Information Systems & Decision Sciences. Jimmy brings a wealth of experience to the table as Auburn Gresham's Community/Technology Organizer. Before working with Chicago's Smart Communities Initiative, Jimmy studied at the University of Chicago, to explore course-work in Public Policy. Prior to University of Chicago, he studied at the University of Rhode Island, Center for Nonviolence & Peace Studies. In following his passion for technology and community development, he became a technology instructor at Perspectives Calumet High School of Technology, after working as a project manager at Microsoft in Seattle, Washington. Now as Auburn Gresham's Community/Technology Organizer, some of his responsibilities include supporting the development of new community leadership, building residential online communities, and creating greater awareness for digital literacy and civic engagement.

Edward Remus studied geography and philosophy during his undergraduate years; after this he served as an Americorps volunteer in a struggling high school library and lived in two intentional communities. He then returned to the University of Illinois at Urbana-Champaign to study Library and Information Science. During this time, he concentrated in reference services and community informatics while working as a Research Assistant and Community Librarian with Chicago's Puerto Rican Cultural Center. Since earning his MSLIS in August 2010 he has worked as a substitute Reference Librarian for the Oak Lawn Public Library and as a CyberNavigator at the Edgewater Branch of the Chicago Public Library. Edward spends some of his free time investigating the history and theory of the political left. He is also researching the history of Chicago's Edgewater Branch Library and the community it serves. (eremus2@gmail.com)

Colin Rhinesmith is a doctoral student and Information in Society Fellow at the Graduate School of Library and Information Science at the University of Illinois at

Urbana-Champaign. Colin is also the 2011 Google Policy Fellow with the New America Foundation's Open Technology Initiative. Previously, he was Community Media and Technology Manager for Cambridge Community Television (CCTV), where he managed the NeighborMedia citizen journalism program and computerCENTRAL, CCTV's public computing center. Before joining the staff at CCTV, he worked for the Berkman Center for Internet & Society at Harvard University, where he produced projects for MediaBerkman and the Citizen Media Law Project. Colin's research examines the use of public computers and broadband technology to foster digital and media literacy and civic engagement in geographic communities. He is particularly interested in understanding how public libraries, public access television stations, and other community media organizations conduct outreach to address social and digital inequality through public computing initiatives. Colin's blog, entitled "Community Media in Transition," can be found at <http://cmediachange.net>.

Brandon Roberts was born on the south side of Chicago and was raised between the neighborhoods of Englewood and South Shore. He graduated from Kenwood Academy High School in 2001 and started his undergrad at Southern Illinois University at Carbondale that following fall. Brandon graduated from SIU in the fall of 2006 with a B.A. in Criminal Justice. In May of 2008, Brandon returned to Chicago and moved to the neighborhood of Ukrainian Village where he still resides. After a year from returning to Chicago he became a Cyber Navigator and worked the majority of his CN career at the Mabel Manning Branch located by the United Center. In March of 2010 Brandon resigned from the Cyber Navigator program and became a Psych Rehabilitation Services Coordinator (PRSC) for Sheridan Shores Rehabilitation and Nursing Center. Brandon worked as a PRSC for 9 months and is now working as an Assistant Director for the Recreational Services department for the same company. In Brandon's spare time, he has a strong interest in pop culture and social media. His love for meeting and sarcastic wit got him an offer to be Red Eye Royalty where he did blogs for the Chicago Now website. He still has one-liners published in the Red Eye from time to time in the Blah Blah Bloggers section. (brandonchristopherroberts@gmail.com)

Frances Roehm created and is the webmaster for ChicagoJobs.org, the area's first and most trusted Chicago Metro-focused job and career website. She is a librarian for the Skokie Public Library, where she is responsible for Skokie's Community Information Network, SkokieNet and serves as the Community Liaison. Ms. Roehm co-authored "Guide to Internet Job Searching," McGraw-Hill (now in its 7th edition). In addition, she is an advocate for providing quality online resources available anytime, anywhere in the state and led the effort to create an online statewide information portal, Illinois CLICKS!, built by librarians and easily accessible 24/7. Ms. Roehm is a member of Governor Quinn's Broadband Deployment Council, the IL Department of Commerce and Economic Opportunity's Eliminate the Digital Divide Advisory Council, library associations, and several local community groups.

Joel L. Rubin, MSW, CAE has served as the Executive Director of the 7,000 member Illinois Chapter of the National Association of Social Workers (NASW) since October of 1999. He has over 25 years of non-for-profit management and fundraising experience, including extensive work with boards of directors, committees and volunteers, and advocacy around a wide variety of social work, human service and international political issues. He received his MSW from Jane Addams College of Social Work at the University of Illinois of Chicago in 1983 and a B.A in Comparative Politics from the University of Illinois at Urbana-Champaign in 1981. He is also a Certified Association Executive (CAE). Mr. Rubin is a graduate of the Wexner Heritage Fellowship Leadership Program and a current adjunct professor at the University of Illinois at Chicago, Jane Addams College of Social Work, as well as at the Loyola University Chicago School of Social Work. Joel lives in Skokie, IL with his wife Tamara. They have three children, Tal, Rebecca and Daniel.

Norma Sanders is an information technology leader currently working for Greater Auburn Gresham Development Corporation (GADC), the lead agency for the Southwest Chicago Smart Communities collaboration. For the past four years, she has worked as an information technology consultant and volunteer for small to medium retail and non-profit businesses to implement customer facing automated business systems, IT assessments, business continuity planning, and cost effective disaster recovery services. She is

currently the Smart Communities Program Manager for the Southwest Smart Communities Partners (SSCP). The SSCP represents three of the five digitally underserved neighborhoods in Chicago that are participating in the Smart Communities program, part of the City of Chicago's Digital Excellence Initiative administered by the Local Inclusive Support Corporation (LISC)/Chicago. She led several cross-neighborhood community meetings to develop the technology plan for the Southwest side. The plan, which in various stages of implementation, supports the Smart Communities goal to enable full participation in meaningful digital activities by households, businesses and institutions to increase local knowledge, expand economic and educational opportunities and enhance connections among residents. She is supporting the collaboration between Auburn Gresham, Chicago Lawn and Englewood communities. Projects are, Digital Literacy and Civic Engagement (Civic 2.0) training, more access to updated family friendly public computer centers (FamilyNet Centers) and assisting businesses with their technology needs in new Business Resource Network facilities. Other local projects already completed or underway include a pilot neighborhood WiFi along west 63rd street and digital youth media programs that have produced products for community web content and for airing on XM radio programs. In addition to facilitating digital projects, she also works with the community organizers to facilitate using technology for reducing the social barriers across neighborhoods. Prior to her consultancy work, she was a senior director for Motorola, Inc. where she spent her 25 years managing global IT teams and as a radio communications engineer for commercial, government and public safety network infrastructure markets. She has a strong background in customer relationship management, vendor and program management, and is a lifetime mentor, with a passion for digital education for youth.

Rebecca Sanders is the Executive Director of the Chicago Cultural Alliance (CCA), a consortium of 27 community based ethnic museums, cultural centers, and historical societies partnered with many of Chicago's larger institutions. The only type of its organization in the United States, the CCA works to promote social change and public understanding of cultural diversity through the first voice perspectives of Chicago's ethnic communities. Rebecca joined the

Alliance in 2007 and became the Executive Director in 2008. Rebecca has also worked as the Executive Director of the International Business Council (IBC), a non-profit organization with a mission of promoting peace through commerce. She has also taught Anthropology for the University of Maryland's campus in Sicily and worked as the Post-Secondary Coordinator of Maine's GEAR UP program, a federal education program, where several of her programs served Maine's Native American and refugee populations. Through all of her professional experiences, she has worked to connect community voices to policies and programs. Rebecca holds a BA in Anthropology and Environmental Science from the University of Notre Dame and an MA in Anthropology from the University of Georgia. She was awarded a Fulbright Fellowship to Israel following her graduation from Notre Dame. She has lived and worked in Mexico, Puerto Rico, Italy and Israel. (rsanders@chicagoalliance.org)

Michael K. Smeltzer is the Director of Physical Infrastructure at the University of Illinois at Urbana-Champaign. He also used to be the Director of Networking, but then he got this crazy idea about building a community fiber network, and soon he no longer had time to manage the #1-ranked campus network. Mike was the PI (Principal Instigator) behind the Urbana-Champaign Big Broadband (UC2B) Consortium's \$29.4 million BTOP infrastructure proposal that was awarded by NTIA in March of 2010. The UC2B project is evenly split between seven middle-mile fiber rings connecting 143 Anchor Institutions throughout the community, and a last-mile Fiber-to-the-Premise infrastructure passing some 4,650 households and 200 businesses in eleven "underserved" neighborhoods. Before returning to the University in 2005, Mike was the local Operations Manager for McLeodUSA, where he helped manage a \$7 million fiber project. In addition to working in the communications and telecommunications industries, Mike has also been a faculty member in the University's College of Communications and at University High School, and was Publisher and General Manager of the Illini Media Company.

Phil Spirito was born and raised in southern Maine. After finishing his BA in English Literature at the University of Southern Maine he moved to New York City and started a career in music. For the last twenty years he supported his musical ambitions with careers in the

culinary arts and information technology. In 2009 he decided to pursue a career that would allow him to work directly helping people and in 2010 completed a Masters of Library and Information Science at the University of Illinois, Urbana-Champaign. During his masters studies Phil worked as a CyberNavigator at the Hall Branch of the Chicago Public Library. While working at the Hall Branch he volunteered his time to create a free beginners guitar class and participate in children's sing along story times. He currently works at the Glen Ellyn Public Library as the Reference and Instructional librarian. His most recent project is a library literacy program for the refugee population in Glen Ellen. (pspirito@gepl.org)(<http://www.philspirito.com>)

Michael Strode. I currently serve as the Clubhouse Coordinator, for the community organization Westside Youth Technical Entrepreneur Center (WYTEC), on Chicago's Westside. I provide the WYTEC's (IT Support), program development and planning. I have mentored youth since 2002, starting as volunteer summer camp counselor with the Midwest Salvation Army for 2 years, and later as a male mentor for a neighborhood school. I came to WYTEC as a volunteer, in 2008. Providing youth homework help in math and reading in their afterschool program, three days a week gave me an opportunity to have a direct impact on the quality of education for the youth in Garfield Park. As a member of the Illinois National Guard, I served a deployment in Iraq from 2005 until May of 2006. I retired from a civilian position with US Department of Agriculture in 2006, upon my return from Iraq. I took a technician position with the Baxter Corporation, in Buffalo Grove, Illinois before deciding to bring my military experience of radio communication and telephone switching and data systems to WYTEC January 2008. WYTEC is a licensed Intel Computer Clubhouse, that model provides a non traditional approach to engaging youth and immersing them in technology as developed through M.I.T, Boston Ma. My personal vision is to (light the dreams of today, they are the torch of progress tomorrow). I hold an Associate Degree from the Chicago City Colleges and I am working to complete my Bachelor in Business Management.

Diana Stroud, LCSW, ACSW, DCSW, is Assistant Dean for Advancement and Alumni Affairs at the Graduate School of Library and Information Science, University of Illinois, Champaign, and part-time, medical social

worker, Provena Covenant Medical Center, Urbana, IL. The School's chief development officer came to GSLIS from the Office of the Chancellor, where she had been Director of Development overseeing special projects; before that, for eight years she served as chief development officer for the School of Social Work here at UIUC. She has responsibility for major gifts, alumni relations, annual fund, corporate and foundation relations, special events, continuing education and advancement marketing. Diana has a BS in political science from Illinois State University, and a Master's of Social Work with a specialty in administration from the University of Illinois, Urbana-Champaign. She serves as treasurer of the National Association of Social Workers' (150,000 member organization) National Board and volunteers locally with the Champaign Crisis Nursery, the American Red Cross, and the League of Women voters, among other groups.

Jeff Sweeton has served as the coordinator of the Computer Clubhouse at the Howard Area Community Center for nearly six years. He is a regular instructor at Northwestern University's Center for Talent Development as well as an active independent filmmaker. He is currently the chief script producer for the Intel Computer Clubhouse Network's (ICCN) first ever internationally collaborative 3D movie for which he has integrated dialogue written on two continents and planned to be recorded on yet two more. His Clubhouse was awarded the International Kudos Award for "going above and beyond in members' use of technology" in 2008 and has been a producing member of Adobe Youth Voices since the program first collaborated with ICCN in 2007. He has served as a judge at The Chicago International Children's Film Festival and has spoken at the Art Institute of Chicago, the Tutor / Mentor Connection and at many ICCN conferences and summits about integrating technology into creative pursuits. He is a former instructor of After School Matter apprenticeships at various Chicago high schools and has produced contracted projects for companies including ComEd, The Cleveland Jewish Federation and The Savannah College of Art and Design graduate film and video department as well as exhibiting his own work at Chicago's Spareroom and Heaven Galleries, The Ohio Independent Film Festival and on The Public Radio Exchange, vocalo.org and KVNF Colorado. He holds a BFA in Film and Video from the Savannah College of Art and Design and Level 1

Youth Work Certification from the Chicago Area Project.

Aldo Vasquez was born and raised on the north side of Chicago. Aldo has been a Cyber Navigator since August of 2008. During this time, Aldo has worked at five different Chicago Public Libraries; Legler, Mabel Manning, North Austin, Humboldt Park and currently the Lincoln Belmont branch. Working in such unique communities, Aldo has been able to work with a diverse collection of individuals. Aldo is currently attending North Eastern University and pursuing a degree in social work. Aldo also has a great appreciation for all types of music and is an avid concert attendee. Aside from his social work career, he hopes to one day be a music journalist. (avasquez@chipublic.org)

Greg Wass joined Cook County in December 2010 as Chief Information Officer, running the Bureau of Technology under new County Board President Toni Preckwinkle. Greg plans to make Cook County a highly collaborative enterprise with joint IT planning and performance management across more than 20 County bureaus, districts, boards and elected offices. Already the County has made forays into social media and shared services, and is preparing to take on ERP, server consolidation and virtualization and cloud computing over the next four years. Prior to joining the County, Greg was the CIO for the State of Illinois. During his tenure, Illinois was recognized nationally for transparency of public information on the web, and for improving government operations through consolidation and shared services. Greg served on the Executive Committee of NASCIO, and was invited to speak at the Harvard Kennedy School's global leadership program on shared services in government. In 2009, Illinois was awarded the largest ever multi-program federal planning grant for its connected health and human services Framework project, and in 2010, the state completed a major modernization of its Unemployment Insurance systems. Greg has chaired the Illinois Century Network policy committee since 2007, and was the co-author of Governor Quinn's economic plan for Illinois, which focuses on the key role of public infrastructure, including broadband, in economic recovery. Greg has previously been a management consultant and partner at PTW, based in Oak Brook; a consulting director at CGI; and vice president at ACS Government Services. He received a

B.A. in Economics from Northwestern University and M.A. in Economics from the University of Illinois, and since 2005 has taught courses on technology, sustainability and globalization in Northwestern's public policy program.

Kate Williams is an assistant professor at the University of Illinois at Urbana Champaign Graduate School of Library and Information Science. She began community technology work in 1993 at the Chicago Area Project teaching women to use an Apple 2e, helped organize the Job?Tech conferences at UIC, MIT, and UCLA, and has taught at Devry University in Chicago, University of Toledo, Dominican University, and UIUC. A case study of a community technology center in Toledo was the start of her research in community informatics. She founded the eChicago symposium in 2007 and leads the IMLS-funded eChicago study of IT use in Chicago's ethnic communities, which includes research in and with Chicago Public Library. She preserved and analyzed the records of the first TOP and is now studying BTOP, funded by the Ford Foundation. Her research examines the role of stable, longtime relationship in local communities (also known as bonding social capital) as a precondition for powerful use of technology. (katewill@illinois.edu)

Robin Woodsome is Manager of Field Operations for the Bureau of Communication and Computer Services within Central Management Services of the State of Illinois. He started with the Illinois Century Network (ICN) when it was formed in 2000 after 20 years working in Higher Education supporting the delivery of educational programs through technology and the integration of technology into the classroom and curriculum, and the construction of interactive video and IP networks. My passion is working to expand broadband connectivity opportunities for schools in Illinois so that every student is able to access and share in the rich, interactive, multi-media content important in today's educational environment.

Charles Wu, CEO of Convergence Technologies Inc (CTI) is an entrepreneur and investor in the telecommunications, financial services and sustainable agriculture space. At the age of 16, Charles became acquainted with the Internet at Infonautics

Corporation (NASDAQ: INFO) after realizing that programming in Perl and other Web languages paid better and was more interesting than cleaning toilets at the local health club. At the age of 20, while trying to figure out a better way to play video games, he learned about wireless telecommunications and during the summer after his 3rd year in college, started on a path in the fraternity house that in 18 months would become a \$3 million / year business. Along the way, he partnered with a seasoned business executive who helped him build a team that has enabled him to exploit his entrepreneurial capabilities and together, they've turned a simple IT company into a \$20 million business providing broadband, voice, credit card processing and desktop virtualization services that has been nationally recognized by INC magazine as one of the fastest growing privately held companies in the United States. Today, CTI provides communications, networking and a comprehensive array of technology solutions to over 3500 small-to-medium business customers, and was recently awarded a \$12 million grant from the US Department of Agriculture and the Illinois Department of Commerce and Economic Opportunity to invest and deploy 4G wireless and fiber infrastructure in underserved markets throughout Northeast Illinois and Northwest Indiana. Outside of CTI, Charles is involved in Podponics, an urban hydroponic farming venture, CMS Holdings, a business cash advance fund, River's Edge Partners, a 40 acre riverfront development near Ottawa, IL, and ECW Group, a residential apartment complex in Addison, IL. Charles attended the University of Chicago for three years and lives in Chicago with his wife, 5 year old daughter and 2 year old son. (cwu@cticonnect.com)

Isaac Baker X better known as Mr. Isaac in the Austin community, is a poet, writer, leader, teacher and director along with being the Intel Computer Clubhouse Coordinator at the Austin YMCA. He was born and raised on the south side of Chicago. The experiences he gained from being a product of the urban community fuel his passion to educate the youth. Mr. Isaac works diligently in collaboration with other community organizations to help solve the problems of the community. (issacx01@yahoo.com)

Notes

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A Community/Technology Manifesto

We dedicate ourselves to become difference makers! An information revolution is underway, leading global transformation in health, education, business, culture and in the diverse activities of our daily lives.

This revolution cannot and will not bypass any underserved or low income community. Every person and every neighborhood is impacted and therefore challenged to act.

We rely on: cyber-democracy, collective intelligence, and information freedom.

Cyberdemocracy means universal access: every person and every community organization able to make full use of new technologies.

Collective Intelligence means hearing all voices: all of us uploading as well as downloading.

Information Freedom means online information is findable, easy to use, and requires no special permission to access.

With these values, we will work together so all our communities and community organizations can communicate, represent themselves online, and use digital technology to create cyber-power for social change!

This manifesto originated in Toledo, Ohio, and has collected signatures in Champaign, Illinois. Can it serve Chicago? Let's debate it. (<http://eblackcu.net/portal/manifesto>)

